

## RESIDENT FORUM Q3 - 2018

SR #	Question / Suggestion	AKC SSE Response	Action Required	Status	Estimated Completion Date
1	<ul style="list-style-type: none"> <li>Resident complained of blind spot going in and out of the Dolphin area and requested if a mirror could be installed in place to aid drivers.</li> <li>Resident mentioned the increasing number of safety violations and asked how can he help to report them.</li> </ul>	<p><b>Klaus Tiel:</b> I understand because the walls of the villas go so far and the street is narrow.</p> <p><b>Amar:</b> We will look into it. For any safety violation, please pass information to any of the gates and we will investigate. We do not want you to communicate directly with the offender. What you can do is call Security at 4472-6600. Most probably we will take a statement then we will take it from there.</p>	Safety will request to AKC Maintenance to install additional blind spot convex mirror	Open	Referred to Maintenance
2	<ul style="list-style-type: none"> <li>Resident asked if there is any mandatory safety program for kids? Children are climbing on the railings.</li> </ul>	<p><b>Klaus Tiel:</b> I think that it would most probably a wonderful idea for AKIS to take up since the majority of our kids go to our schools here and they are first hand in touch with our students. However, I would like to add there that parents are responsible for their children at all times. Regardless of the age, parents are to make sure that they are aware what their kids are doing and how they are behaving. However if you have identified the area, our Security department will send a patrolling vehicle to see how it goes on and what is the risk in this area and what we can do about it.</p>	Safety program for kids will be included in 2019 to raise awareness for Community Kids in order to prevent unsafe act/condition.	Open	Q2 2019
EMAIL	<ul style="list-style-type: none"> <li>Mandatory Reverse parking in all areas inside the community including houses, escalation system can be established</li> </ul>	<p><b>Klaus Tiel:</b> Safety and Security Section is aware of it and I was told that there is currently a study going on which way the company wants to take knowing that there are some difficulties with the parking at the Head Office, in the plant, etc. However at this point in time, it cannot be answered. When we have a response or know the direction which way to go, we will share it with you.</p>	This subject is under management review.	Open	Q1 2019
	<ul style="list-style-type: none"> <li>Security: AKC can cooperate with police department to conduct monthly campaign by the Qatari police for patrolling inside the community and having one or two check points. This is beneficial for the new generation. This has to be communicated to all residents properly.</li> </ul>	We will ask <b>Security &amp; Safety</b> to respond, as it falls within their jurisdiction	We will review the proposal by next year 2019.	Closed	Q1 2019
	<ul style="list-style-type: none"> <li>Clear big font street signs</li> </ul>	We will ask <b>Security &amp; Safety</b> to respond, as it falls within their jurisdiction.	That's a mandatory size requirement.	Closed	N/A
	<ul style="list-style-type: none"> <li>Social interaction: Dedicate a month for the Security team, or land scape team , or club creation team or medical team or whoever team is daily serving the community, to be praised and recognized in a formal celebration in AKIS during school day. For example the month of November will be the Security team month. Kids will have a sense of respect towards these teams.</li> </ul>	This is a wonderful suggestion and we will ask AKIS for their consideration of this proposal and see if we can establish a liaison team to drive an initiative like this!	No Comment	Closed	N/A