RESIDENT FORUM Q4 - 2018

SI	Question/Suggestion	AKIS Response	Action Required	Status	Estimated Completion Date
	 AKIS - With regard to the school, the residents kids' studied for Cambridge for 1 year and after 1 year, they are going back and that most of the children I know in Grade 12, mostly they are not in a good situation, they couldn't get a good grade because it has changed only after 1 year. AKCMC related question. AKC related question 	Hamad Al Humaidi: Do you remember who told you that you are not a priority? I will tell him if the area is not our priority, the people in this area is our priority. Come and see me. Guys, of you are facing a problem. Don't just stay away and say somebody said this and that. I do not have bodyguards in my office. I am Operations Manager before, I accept anybody to step in, don't take permission from my secretary. I am the Manager trying to save you and force people to serve you. Come drop me an email or come to my office in order to face this issue. If I come, I will solve it, otherwise, I will give the feedback to the managers and do it. Thank you but do not stop when somebody tells you that it is not their job. If you go to Dr. Charmaine and she tells you that she can't treat you. It's her job to advise or tell you how she will treat you. AKIS Hussain Modak, Principal British Curriculum: AKIS follows the Cambridge International examinations board and as you will have seen from the presentation at the start, we had very successful results for this year. Our results were above the England average, and in line with leading non-selective schools in the UK. For AS/ A Level courses, the examination boards have not changed: Cambridge in some subjects, and Pearson or Edexcel in others. If you have any specific queries, I'd be happy to take your details and we can discuss them further.	No action required, as situation was explained and resident was offered to approach AKIS for any specific queries.	Closed	
	AKC and AKIS question - Resident has 2 kids and both of them are studying at the CBSE Stream. They are very good swimmers. During the last summer vacation, without any warning, they stopped the swimming program and removed the coach from the swimming program. As an alternative, I take my kids to Al Khor Academy to a Club H20 who are running the same program. And we pay something like QAR 2,500 per term per kid. Resident requested to Mr. Klaus Tiel and Club Management, the possibility to invite the same club to AKC because we have an excellent infrastructure, no need to trave to Al Khor Academy. The reason why the school stopped as he was informed is because of some certain issues with MOE. If this could be moved to Al Khor Community, resident thinks there wouldn't be any regulatory issue and we can bring in the best coaches. To the school, the way the program was cancelled was done without warning and it could have be done in a much better way. At least invite the parents. Because the children suffered. The swimming team is now completely destroyed. Hopefully the school could assist to bring the confidence back to the students who were training very hard, 2 hours everyday for the past 7 years and both are representing the national level.	And in addition, we have also met with other representatives from QSports to provide a gymnastics coach because the gymnastics program was cancelled so we have actually sourced possibilities with providers that are in the area or in Doha to pick up where we left off from the school and we have just advertised for today the gymnastics, basketball and taekwondo and we are still working with H20 to finalize the swimming too. Please bear with us and we are working on that. You might be an exception to the many to say that you are willing to spend. We just wanted to make sure that we could get a coach to bring us to the next level not the basic ones that we usually offer within the clubs. We will do our best to get the best coaches.	Cooperation between AKIS and AKC	Open	Q1 2019
	AKC and AKIS question -Resident appreciated the Community Management in maintaining the AKC well, they enjoy the facilities and hope to enjoy further more. My daughter started to learn swimming in AKC and now she is competing and winning medals. If in any case that such decision will be done again, please let the parents now ahead of time in order to find alternative ways since similar to Mr. Thomas, some parents are willing to spend and pay the necessary charges. Thank you.	Klaus Tiel: We will take it up and once we have the further details, when we will start and who will be the coaches. We are now working on it. We cannot have swimming classes at 7:00pm or 8:00pm and your kids go to school the next day. Please bear with us and we will soon notify the residents.	Cooperation between AKIS and AKC Clubs	Open	Q1 2019